

This privacy policy discloses the privacy practices for Caring Hands Outreach Center at caringhandsiowa.org. This policy applies solely to information collected via this website and is designed to notify you that we receive, collect, and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; e-mail address; computer, and connection information. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, communications); donation details (including credit card information), comments, feedback, reviews, recommendations, and personal profile.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to and collect information that you voluntarily give us via email or other direct contact from you. Caring Hands Outreach Center is committed to honoring our donors' privacy. We do not rent, sell, or exchange donor names with anyone. A donor's information is recorded to keep the donor informed about our work and provide the donor an opportunity to support our programs. At times, we may publicize donors' names for appreciative recognition. If you do not wish to be recognized, please contact us at (515) 967-4533 or development@caringhandsiowa.org.

Caring Hands Outreach Center does not collect personal information about visitors to our website, except when visitors specifically provide such information on a voluntary basis. When giving an online donation, your personal information will be used by Caring Hands Outreach Center and the payment processor to securely process any donations.

We will use your information to respond to you regarding the reason you contacted us. We will not share your name with any third party outside of our organization, other than as necessary, to fulfill your request.



Unless you ask us not to, we may contact you via email in the future to tell you about news updates or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Only employees who need the information to perform a specific job (for example, bookkeeping or customer service) are granted access to personally identifiable information.

Updates

Our Privacy Policy may change occasionally, and all updates will be posted on this page.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (515) 967-4533 or <u>info@caringhandsiowa.org</u>.

Cookies

We may use cookies on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.



Links

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.